

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007



Enabling Next Generation Agile, Adaptive and Process-Managed Enterprise

Best Practice for Upgrading from AgilePoint 3.2.x to 4.0

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

Table of Contents

1.	Introduction	3
1.1	Disclaimer of warranty	3
1.2	Purpose	3
1.3	Scope	3
2.	Strategies of this Upgrade	4
3.	Functionalities Not Retained in AgilePoint v4.0	5
4.	Development Environment	6
4.1	Stop Services and Install the .NET 2.0 and .NET 3.0 Frameworks	6
4.2	Upgrade to Microsoft Visual Studio.NET 2005 and Apply SP1	7
4.3	Compile Applications and Components	7
4.4	Obtain AgilePoint License Keys	7
4.5	Backup Files and Database	8
4.6	Uninstall AgilePoint Components and Clean Up	8
4.7	Remove AgilePoint Web Parts, Components, and AgilePoint SharePoint Integration	8
4.8	Upgrade SharePoint 2003 to SharePoint 2007	9
4.9	Install AgilePoint v4.0 Components	13
4.10	Migrate Existing SharePoint 2003 Process Instance Data	16
4.11	Deploy Custom Applications	16
4.12	Process Templates Files (Visio)	16
5.	Testing and Production Environment	17
5.1	AgilePoint Envision	17
5.2	AgilePoint InfoPath Integration	17
5.3	Ready for Testing and/or Production Environment	17
6.	Changes to AgilePoint Data and Backward Compatibility Issues	18
6.1	AgilePoint Database Schema	18
6.2	AgilePoint Web Service Namespace	18
6.3	Process Instances Data of SharePoint Integration	18
6.4	SharePoint 2003 Integration AgilePointSettings.xml File	18
6.5	Running Processes	18
6.6	Process Templates File (Visio)	18
7.	Appendix	19
7.1	List of AgilePoint .NET Assemblies in GAC	19
7.2	Check the .NET Version of the Assembly in the GAC	19
7.3	Check the ASP.NET Version in IIS Manager	20
7.4	SharePoint 2007 Reporting Services	20
7.5	Upgrade AgileParts and AgileWorks in Envision	22

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

AgilePoint Upgrade 3.2.x to 4x Instructions

1. Introduction

This document provides the information necessary for upgrading your existing v3.2.x installation of AgilePoint to v4.0. AgilePoint v4.0 requires the .NET 2.0 or 3.0 Framework. This upgrade procedure upgrades any existing AgilePoint 3.2.x version (.NET 1.1) assets to v4.0 (.NET 2.0).

1.1 Disclaimer of warranty

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1.2 Purpose

The purpose of this document is to guide AgilePoint users through the AgilePoint v3.2.x to AgilePoint v4.0 upgrade process.

1.3 Scope

This document specifically focuses on two main upgrade scenarios:

- Upgrading the .NET 1.1 based edition of AgilePoint v3.2.x to the .NET 2.0 based edition of AgilePoint v4.0.
- Upgrading the AgilePoint SharePoint 2003 Integration to the AgilePoint v4.0 (MOSS 2007) Integration.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

2. Strategies of this Upgrade

This upgrade involves upgrading the Microsoft .NET Framework from 1.1 to 2.0 (and/or 3.0). Please consider following this upgrade strategy:

- Having a testing environment is very important when performing a major upgrade, especially for the .NET Framework upgrade from 1.1 to 2.0. Make sure to upgrade your testing environment before performing the upgrade to a production system.
- If AgilePoint Server is running on a Microsoft Windows 2000 Server, it is recommended to upgrade to Windows Server 2003.
- If you have developed any of your own custom systems or application components on top of AgilePoint (e.g. ASP.NET 1.1 applications, custom AgilePart, AgileWork, or AgileConnector components), make sure you understand the difference between .NET 1.1 and .NET 2.0. Upgrade a few of the custom components in your development environment first for recompilation, and check if any class or method is obsolete.
- If you have multiple applications integrated with a single AgilePoint Server, consider upgrading your applications one by one to reduce the impact of the upgrade and to reduce the down time.
- If an application on .NET 1.1 needs to connect to AgilePoint Server v4.0, it requires a minor upgrade of AgilePoint components. Please get advice from Ascentn Support support@ascentn.com.

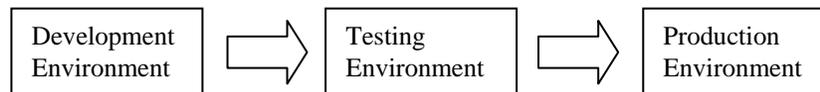


Figure 1: Recommended Upgrade Path

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

3. Functionalities Not Retained in AgilePoint v4.0

Be aware that the following AgilePoint components or functionality are not retained in AgilePoint v4.0.

- AgileView: A reporting Web Part which provides a view of all the active instances of a particular process template.
- Exclude Content Path: This functionality provides the flexibility to specify which InfoPath fields can be excluded for performance/security reasons.
- The AgilePoint Team Site template for SharePoint 2003 will not be migrated to SharePoint 2007.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

4. Development Environment

This part is meant to provide instructions for performing the upgrade procedure in a development environment and requires technical expertise. After performing this upgrade in a development environment, the upgrade procedure will be much easier when applying it to the production environment.

4.1 Stop Services and Install the .NET 2.0 and .NET 3.0 Frameworks

You can find the .NET Framework Version 2.0 and 3.0 redistributable packages from Microsoft's Web site. It is usually an executable file - **dotnetfx.exe**.

1. Stop the **AgilePoint Server Application Pool** in IIS Manager.
2. Stop the **AgilePoint SharePoint List Watcher** on the machine where SharePoint is installed and disable it. This can be done via the Windows Services Console as shown below. First right-click on the AgilePoint SharePoint List Watcher service and click **Stop**. Then right-click > **Properties**. Change "Startup type" to **Disabled**.

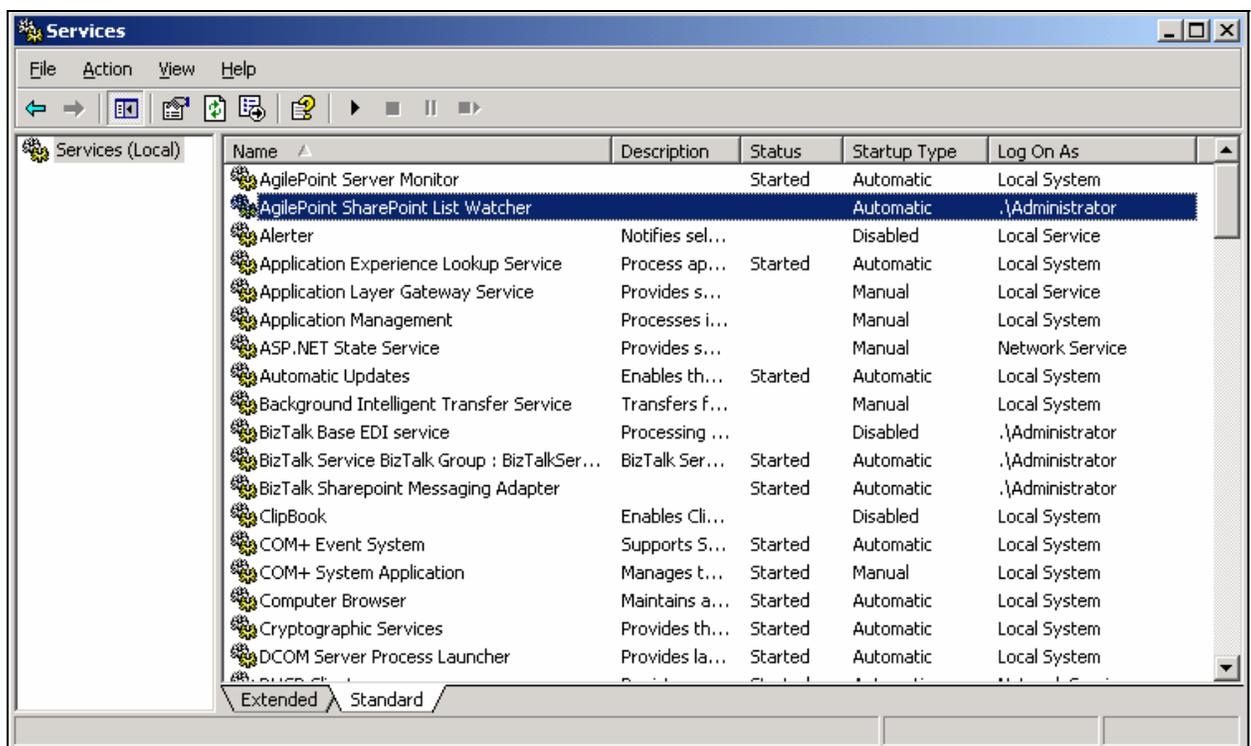


Figure 2: Windows Services Console

NOTE: The AgilePoint SharePoint List Watcher name will be changed to AgilePoint SharePoint Event Processing Service in the next release of AgilePoint. It has already been changed with the 64-bit AgilePoint v4.0 release.

3. Stop the **AgilePoint Server Monitor** via the Windows Services Console and disable it the same procedure as with the AgilePoint SharePoint List Watcher above.
4. Install the .NET 2.0 Framework.
5. Install the .NET 3.0 Framework. This may take a few minutes. For more information, see <http://blogs.msdn.com/davidnotario/archive/2005/04/27/412838.aspx>.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

4.2 Upgrade to Microsoft Visual Studio.NET 2005 and Apply SP1

For AgileParts, AgileWorks, AgileConnectors, and SharePoint Web Parts developed using Visual Studio.NET 2003, in order to upgrade them to .NET 2.0, upgrade from Visual Studio.NET 2003 to 2005. Consider applying Visual Studio 2005 SP1, for more information see:

<http://msdn2.microsoft.com/en-us/vstudio/bb265237.aspx>

<http://msdn2.microsoft.com/en-us/vstudio>

4.3 Compile Applications and Components

Namespace for **Ascentn.Workflow.Share.dll** and **Ascentn.Workflow.WFBase.dll** are backward compatible with AgilePoint v3.2.x so you do not need to change your code for your custom components to work in AgilePoint v4.0.

NOTE: If you have code that refers to other AgilePoint assemblies through reverse engineering, it is not feasible to ensure that they can be compiled or executed. If you run into problems, contact Ascentn for consulting services.

1. Gather all AgileParts, AgileWorks, AgileConnectors, custom SharePoint Web Parts, AgilePoint Web Applications, and all of the process templates that are affected by this upgrade.
2. The AgilePoint v4.0 AgilePart, AgileWork, AgileConnector, and AgilePoint Web Application components are fully compatible with version 3.2.x. Recompile all your custom components (AgileParts, AgileWorks, AgileConnectors, Web Applications, and Web Parts) using Visual Studio 2005. Compilation should be straightforward, but pay attention to compilation warnings because some of the classes or functions are obsolete for the .NET Framework 2.0.

Do not deploy these components at this point, you will redeploy these components in a later step. If you have a large number of assemblies, consider developing a script for easier deployment.

4.4 Obtain AgilePoint License Keys

Make sure you have the AgilePoint license keys available for AgilePoint Envision, AgilePoint Server, and AgilePoint Developer that are used on the development machine(s). The system administrator should have them or simply download a tool from <http://download.ascentn.com/pub/ShowlicenseKey.exe> and run it to obtain the license keys.

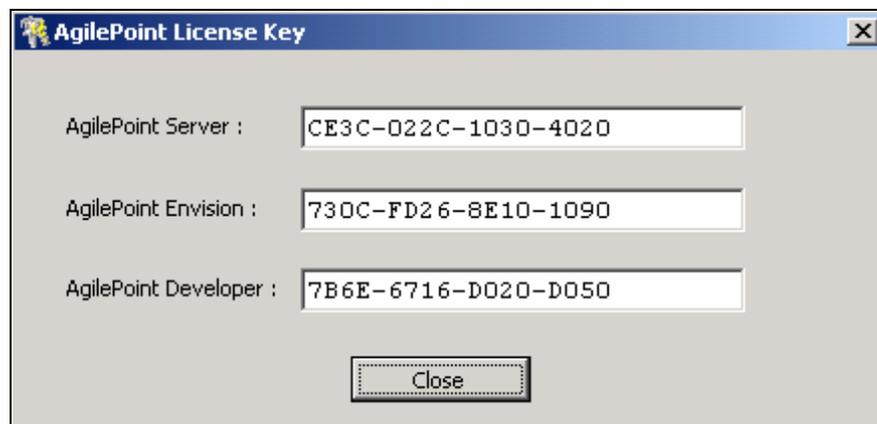


Figure 3: Show License Key Utility

Store AgilePoint license keys in a handy place.

NOTE: If you change hardware, (e.g. motherboard, hard drive, or network card) you may encounter problems. If you encounter hardware related problems, please contact Ascentn Support

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

support@ascentn.com.

4.5 Backup Files and Database

1. Backup the **netflow.cfg** configuration file for AgilePoint Server, it is located in the AgilePoint Server installation folder (e.g. C:\Inetpub\wwwroot\AgilePointServer).
2. If you are using SharePoint 2003, backup the SharePoint configuration file **AgilePointSettings.xml**, it is located in the installation folder for the SharePoint Integration (e.g. C:\Program Files\Ascentn Corp\SPS).
3. Backup the file **WEBTEMPAP.XML** from folder [Drive:]\Program Files\Common Files\Microsoft Shared\web server extensions\60\TEMPLATE\[LCID]\XML.
4. Backup the folder **STSAP** from folder [Drive:]\Program Files\Common Files\Microsoft Shared\web server extensions\60\TEMPLATE\[LCID].
5. Backup the file **Ascentn.Workflow.Share.dll** from folder [Drive:]\Program Files\Ascentn Corp\AgilePoint Developer\Assembly.
6. Backup the **AgilePoint Workflow Database**.

4.6 Uninstall AgilePoint Components and Clean Up

1. Uninstall all the AgilePoint components in the following order. Do not remove the AgilePoint SharePoint (SPS) Integration yet, it will be done in a later step.
 - o AgilePoint Tusca Application
 - o AgilePoint InfoPath Integration 3.2.X
 - o AgilePoint Enterprise Manager
 - o AgilePoint Envision
 - o AgilePoint Developer
 - o AgilePoint Documentation
 - o AgilePoint 3.2.X Upgrade
 - o AgilePoint Server
2. Clean up the AgilePoint Server, AgilePoint Enterprise Manager, and AgilePoint Developer installation folders, they may still contain some temporary files. For example, delete folder C:\Inetpub\wwwroot\AgilePointServer.

4.7 Remove AgilePoint Web Parts, Components, and AgilePoint SharePoint Integration

1. Remove all AgilePoint Web Parts (i.e. Task List, Admin, and Dashboard) from the file system. Remove the AgilePoint Web Parts manually using a DOS prompt, go to: \Program Files\Ascentn Corp\SPS\Web Parts and run:


```
set stsadm="%CommonProgramFiles%\Microsoft Shared\web server extensions\60\BIN\stsadm.exe"
%stsadm% -o deletewppack -name APWPCab.cab
```
2. Remove the AgilePoint Web Parts from the SharePoint site by choosing **Edit Mode** and **Close** each Web Part.
3. Check the Windows Services Console to see if the AgilePoint SharePoint List Watcher has been uninstalled. If it still shows in the list, uninstall it manually.
 - a. Copy the file **Ascentn.Workflow.Share.dll** that you backed up earlier to C:\Program Files\Ascentn Corp\SPS\SPList.
 - b. In a DOS prompt, go to folder C:\Program Files\Ascentn Corp\SPS\SPList
 - and copy –

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

C:\Program Files\Ascentn Corp\SPS\APWS\bin\ Ascentn.SharePoint.Common.dll

- to folder –

C:\Program Files\Ascentn Corp\SPS\SPList

- c. In a DOS prompt, run command: InstallUtil.exe /u SPSListWatcher.exe.
4. Check the Windows Services Console to see if the AgilePoint Server Monitor has been uninstalled. If it still shows in the list, uninstall it manually. In a DOS prompt, go to folder [AgilePoint Server Folder]\Tools, and run InstallUtil.exe /u apsvrmon.exe.
5. Check the Global Assembly Cache (GAC), and manually remove any AgilePoint shared assemblies if one or more are still there. The check list of AgilePoint .NET 1.1 assemblies is in [Appendix 7.1](#) and the way to identify if it is .NET 1.1 or .NET 2.0 assembly is in [Appendix 7.2](#). Or you can download and run a utility <http://download.ascentn.com/pub/gacasm.exe> that cleans all AgilePoint .NET 1.1 assemblies in the GAC if there are any.
6. Uninstall the AgilePoint SharePoint (SPS) Integration via Add or Remove Programs.
7. Reboot the machine.

4.8 Upgrade SharePoint 2003 to SharePoint 2007

1. There are many options available for upgrading your SharePoint environment. The instructions below are only to be used as general guidance when performing the upgrade. Refer to Microsoft's Web site for more information or obtain professional services in regards to this procedure.
2. Run the installer for SharePoint 2007.
3. From the Upgrade Earlier Versions window, the “Yes, perform an automated in-place upgrade” option is the easiest approach at this point, you can select the option that best fits your needs.
4. Click **Install Now**.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

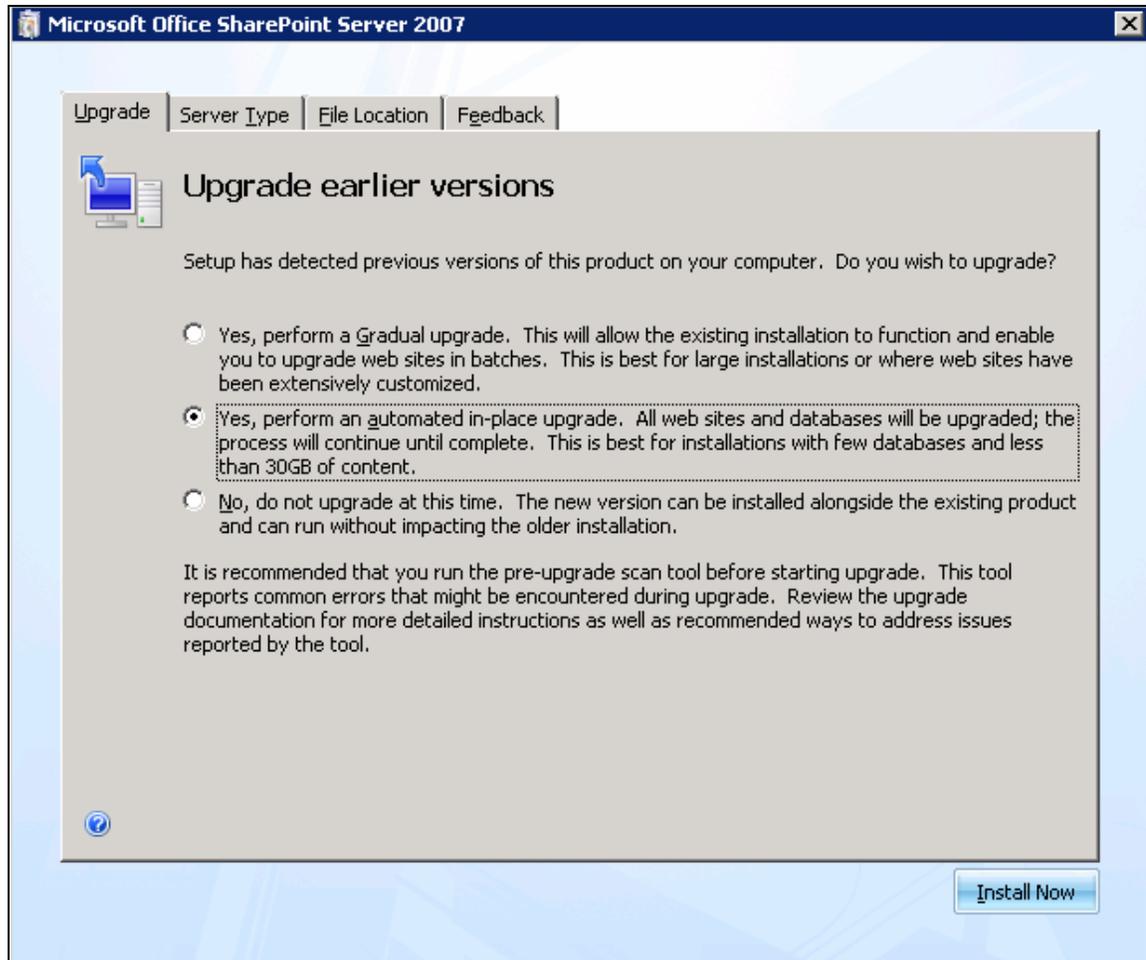


Figure 4: Upgrade SharePoint

5. The installer will prompt you to run the SharePoint Products and Technologies Configuration Wizard. Run the wizard.

NOTE: To rerun the wizard, you can find it at: Start > Programs > Microsoft Office Server > SharePoint Products and Technologies Configuration.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007



Figure 5: SharePoint Products and Technologies Configuration Wizard

6. Input the configuration settings and click **Next**.

If the upgrade fails during the **SharePoint Products and Technologies Configuration Wizard**, close the window and try the following:

1. Copy the file **WEBTEMPAP.XML** from the backup folder

- To -

[Drive:]\Program Files\Common Files\Microsoft Shared\web server extensions\60\TEMPLATE\[LCID]\XML

For example: C:\Program Files\Common Files\Microsoft Shared\web server extensions\60\TEMPLATE\1033\XML

NOTE: This is so that your AgilePoint Team Site template is searchable by the pre-scan tool in a later step.

2. Copy folder **STSAP** from the backup folder

- To -

[Drive:]\Program Files\Common Files\Microsoft Shared\web server extensions\60\TEMPLATE\[LCID]

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

NOTE: This is so that your AgilePoint Team Site template is searchable by the pre-scan tool in a later step.

- Navigate to [Drive]:\Program Files\Common Files\Microsoft Shared\web server extensions\12\BIN and ensure the **prescan.exe** and **PreUpgradeScanConfig.xml** files are there. If either of these files are not available, downloaded from:
<http://www.microsoft.com/downloads/details.aspx?familyid=e8a00b1f-6f45-42cd-8e56-e62c20feb2f1&displaylang=en>).
- Via a DOS prompt, run **prescan.exe** (upgrade tool provided by Microsoft). Go to folder [Drive]:\Program Files\Common Files\Microsoft Shared\web server extensions\12\BIN - and run -

```
prescan.exe /c preupgradescanconfig.xml /all
```

Prescan.exe will check your SharePoint 2003 sites to make sure all of the required components exist and are ready for the upgrade. Please refer to the log file generated by Prescan.exe and fix any errors indicated. For more details, refer to Prescan.doc that is available from the above link.
- Rerun **SharePoint Products and Technologies Configuration Wizard** again until the wizard completes the configuration without throwing an error. The Configuration Successful window appears.
- Click **Finish**. The Upgrade Running page appears in SharePoint Central Administration.
- A pop up appears indicating the progress of the upgrade jobs. Wait until all upgrade jobs are completed (below), if not, you will get an 'Unexpected Error' message when refreshing the SharePoint site.

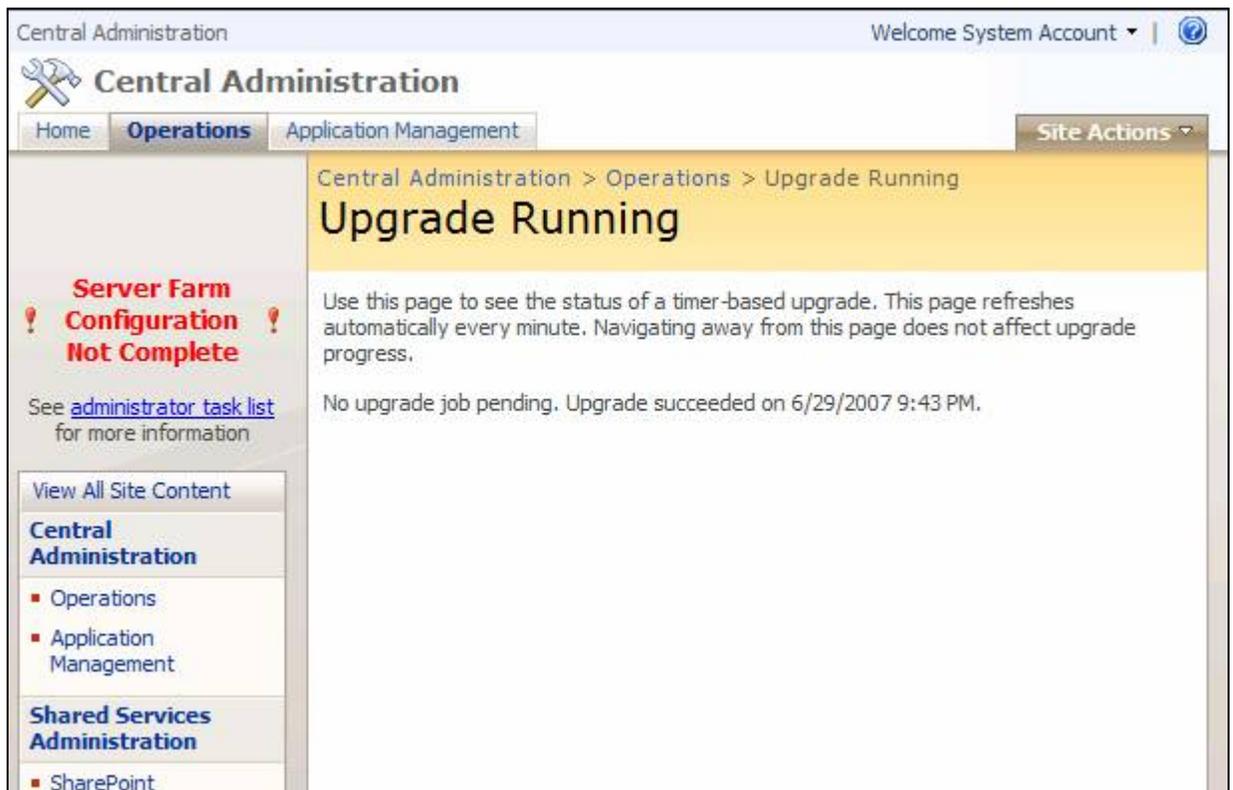


Figure 6: SharePoint Central Administration Upgrade Jobs

Now the default SharePoint Main Page should have the new look-and-feel like the following screen capture. Sites created using 'AgilePoint Team Site' remain with the old look-and-feel.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007



Figure 7: MOSS 2007 Site

NOTE: You may encounter a different error during upgrade, please check Microsoft's Web site to research SharePoint upgrade problems, or consult a Microsoft expert.

4.9 Install AgilePoint v4.0 Components

Some notes before doing the installation:

- Follow the AgilePoint v4.0 Installation Guide closely and install all of AgilePoint components that you had previously installed. Request an AgilePoint v4.0 download session from Ascentn support via email support@ascentn.com. The activation process will be the same as it was. If Internet activation does not work, please visit the following site to generate the activation key manually <http://act.ascentn.com/ActivationServer/ActivationKey.aspx>.
 - During the installation, if the AgilePoint Server v3.2.x was using the default Application Pool, create a new Application Pool for AgilePoint Server v4.0 and STOP the new Application Pool.
 - If SQL Server Reporting Services is running on the same machine as AgilePoint Server, by default, SQL Server 2000 Reporting Services takes the DefaultAppPool as the Application Pool in .NET1.1. AgilePoint Server and Enterprise Manager need to be installed under a different Application Pool (other than the DefaultAppPool) for them to work properly.
 - If SharePoint 2007 Report Center is installed and configured, the Virtual Directory would be disabled (See screen capture in [Appendix 7.4](#)). Check the Ascentn Knowledge base article <http://kb.ascentn.com/KB/article.aspx?id=10270&cNode=0X4Y5N> to re-configure the AgilePoint out-of-box reports.
1. Install AgilePoint Server. Keep in mind if you want to install the AgilePoint integration for SharePoint 2007, you must install the .NET 3.0 edition of AgilePoint.
 2. Activate AgilePoint Server using the AgilePoint Server Configuration utility, but do not configure it.
 3. Deploy custom .NET 2.0 AgileParts, AgileWorks, AgileConnectors, AgilePoint Web Applications, and custom Web Parts.
 4. Copy the **netflow.cfg** configuration file for AgilePoint Server from your backup folder to the AgilePoint Server virtual directory root folder, replacing the existing file.
 5. Run the AgilePoint Server Configuration utility, and click **OK**. This upgrades the AgilePoint Workflow Database.
 6. Open IIS and start the AgilePoint Application Pool.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

7. Install AgilePoint Enterprise Manager.
8. Ensure you can login to AgilePoint Enterprise Manager.
9. Check IIS Manager to see if AgilePoint Server and Enterprise Manager are using the correct ASP.NET version. See [Appendix 7.3](#) for more information.
10. Install AgilePoint Envision and AgilePoint Developer and activate them. Check if AgilePoint Envision is able to connect to AgilePoint Server.
11. Install the AgilePoint SharePoint 2007 (MOSS2007) Integration. Make sure to perform the SharePoint Integration configuration. For more information, see the AgilePoint Installation Guide.

The screenshot shows a 'SharePoint Integration Configuration' dialog box. It features a title bar with the text 'SharePoint Integration' and the AgilePoint logo in the top right corner. The main area contains the following fields and text:

- AgilePoint Server Url :**
- Authentication** (grouped in a box):
 - Domain :**
 - User Name :**
 - Password :**
- Below the authentication fields, a note reads: "This user has to have access right to both AgilePoint and SharePoint."
- At the bottom of the dialog are two buttons: **Next** and **Cancel**.

Figure 8: SharePoint Integration Configuration

12. Install the AgilePoint InfoPath Integration.
13. Apply the AgilePoint v4.0 Patch 1 Upgrade. Request an AgilePoint v4.0 Patch 1 download session from Ascentn support via email support@ascentn.com.
14. Configure/Enable the SharePoint Virtual Servers using the **SharePoint Configuration Manager** (**Start > Programs > Ascentn > SharePoint Configuration Manager**). For detailed instructions, see the AgilePoint Installation Guide.
 - a. Create an empty database for the AgilePoint SharePoint integration.

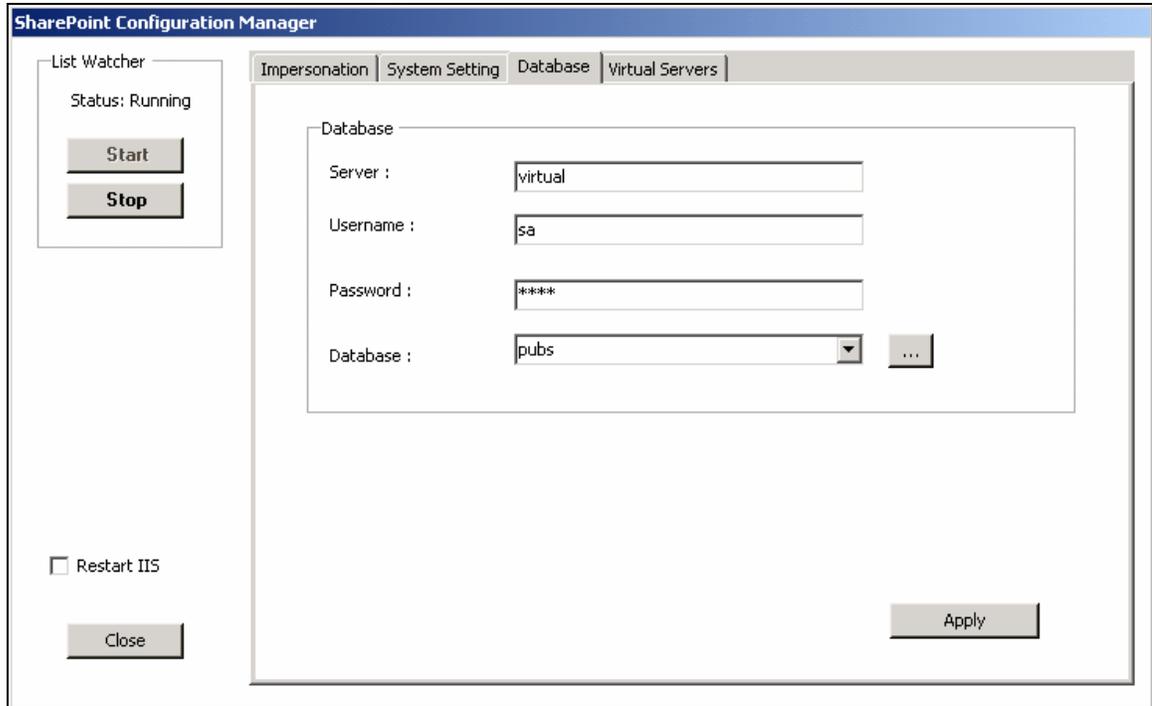


Figure 9: SharePoint Configuration Manager - Database

b. Enable the Web application (SharePoint Virtual Server).

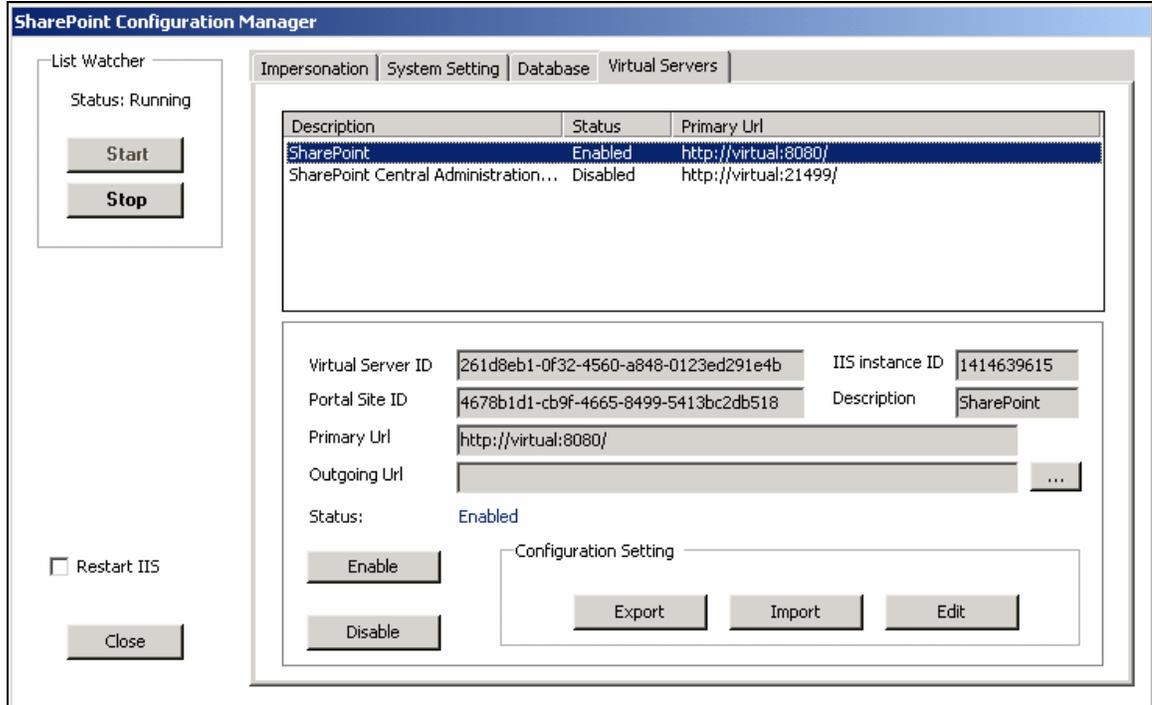


Figure 10: SharePoint Configuration Manager – Virtual Servers

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

4.10 Migrate Existing SharePoint 2003 Process Instance Data

1. Download wss2to3.exe from <http://download.ascentn.com/pub/wss2to3.exe> and run it. Select SharePoint 2007 Web application (Virtual Server) that was upgraded from SharePoint 2003, and select the corresponding **AgilePointSettings.xml** file.
2. Click **Start**.

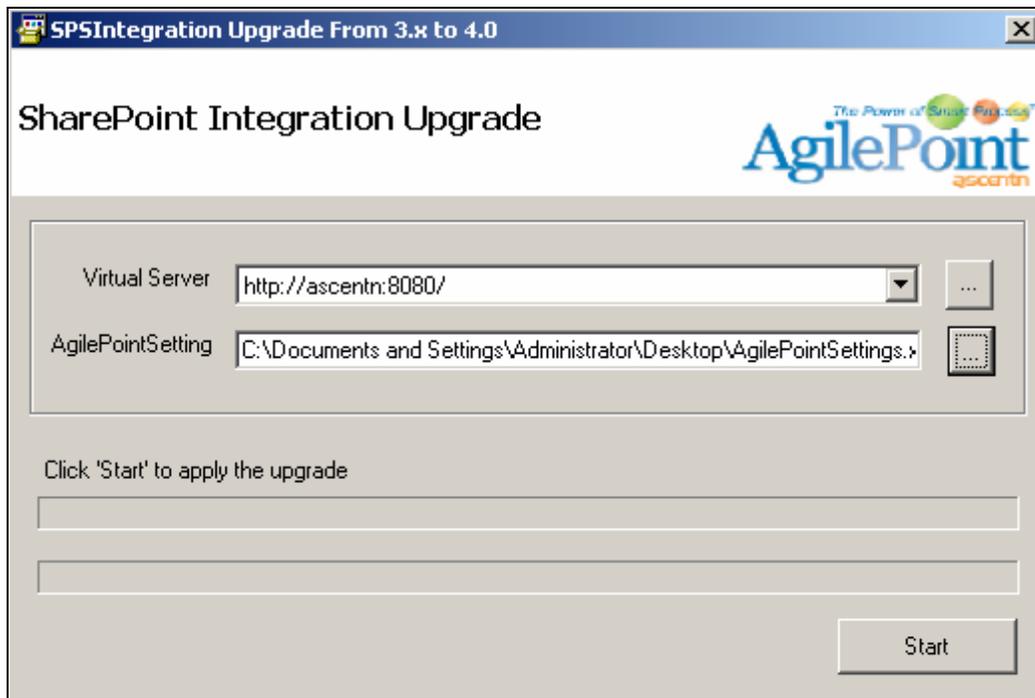


Figure 11: SharePoint Integration Upgrade

3. Reboot the machine.

4.11 Deploy Custom Applications

Deploy your custom .NET 2.0 applications such as Windows Forms or ASP.NET applications.

4.12 Process Templates Files (Visio)

If a process template (Visio file) has AgilePart(s) and/or AgileWork(s), you will encounter an error when the process template is opened in Envision. To repair, use the Upgrade utility in AgilePoint Envision, see [Appendix 7.5](#) for more information.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

5. Testing and Production Environment

Please complete the following steps in your testing and production environments.

1. Follow instructions [4.1](#) and [4.2](#).
2. Follow instructions [4.4](#), [4.5](#), and [4.6](#).
3. From the Development Environment, deploy all custom AgileParts and AgileWorks to the GAC, and deploy AgileConnector assemblies. If process templates have been modified, deploy the process templates.
4. Follow instructions [4.7](#) and [4.8](#).
5. Follow instructions [4.9](#), [4.10](#), [4.11](#).
6. Migrate Process Models from the Development environment to the Testing/Production environment via AgilePoint Enterprise Manager.

5.1 AgilePoint Envision

Follow [4.4](#), [4.6](#), and [4.9](#) for a client machine that only has AgilePoint Envision installed.

5.2 AgilePoint InfoPath Integration

All machines that have the AgilePoint InfoPath Integration installed need to be upgraded to v4.0.

5.3 Ready for Testing and/or Production Environment

1. Check if AgilePoint Envision is able to connect to AgilePoint Server.
2. Check AgilePoint log file for any errors.
3. Ready for testing and/or production environment.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

6. Changes to AgilePoint Data and Backward Compatibility Issues

6.1 AgilePoint Database Schema

A new column **WORK_OBJECT_INFO nvarchar(1024)** has been added into the **WF_PROC_INSTS** table. Both the working database and the archive database will be upgraded by running the AgilePoint Server Configuration.

6.2 AgilePoint Web Service Namespace

The Web Service namespace has been modified from **http://tempuri.org** to **http://www.ascentn.com/bpm**. This requires some manual steps. Apply the AgilePoint v4.0 Patch 1 Upgrade to the AgilePoint Server, Web Service client, and if different, the AgilePoint Developer machine(s) before connecting to AgilePoint Server. If this is not done, existing external applications will fail to connect to AgilePoint Server. There are two methods for calling Web Services within AgilePoint; through a Proxy DLL or via direct Web Service reference. Ascentn highly recommends using the Proxy DLL method when developing your Web Services. If using a Proxy DLL, applying the patch will automatically update the Proxy DLL reference, and you will only have to recompile and redeploy your applications. If using direct Web Service references, you will need to Update Web Reference, recompile, and redeploy your applications.

Since the AgilePoint Web service namespace has been changed, a .NET 1.1 Web service client will NOT be able to connect to AgilePoint Server v4.0. If you have a need for this, please contact Ascentn Support support@ascentn.com. We can send you a forward compatible assembly for .NET 1.1.

6.3 Process Instances Data of SharePoint Integration

In order to support multiple SharePoint Web application (virtual servers), the process instance naming convention has been changed, and more information like SiteID, WebID, ListID, and ListTemID needs to be stored in the AgilePoint Server database for performance improvement.

- Process instance naming convention: [hash value]/[site collection]/[site]/[document library or List]/[document name or list item index].
- WorkObjectInfo is an html encoded xml file that includes SiteID, WebID, ListID, ListTemID, and url.
- The **wss2to3.exe** will upgrade existing SharePoint process instances if a document library or list exists.
- If your custom code is based on the previous process instance naming convention, please contact Ascentn for professional services.

6.4 SharePoint 2003 Integration AgilePointSettings.xml File

Running **wss2to3.exe** will convert the **AgilePointSettings.xml** file to a new format and saves it into the database. Also, all of the existing process instance data of a SharePoint process will be migrated to AgilePoint v4.0.

6.5 Running Processes

All existing running processes should keep on running without any interruption.

6.6 Process Templates File (Visio)

If a process template (Visio file) has AgilePart(s) and/or AgileWork(s) for SharePoint 2003, you will encounter an error when the process template is opened in Envision. To repair, use the Upgrade utility in AgilePoint Envision, see [Appendix 7.5](#) for more information.

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

7. Appendix

7.1 List of AgilePoint .NET Assemblies in GAC

- Ascentn.AgilePart.Database
- Ascentn.AgilePart.MSBizRules
- Ascentn.AgilePart.Process
- Ascentn.AgilePart.Scripting
- Ascentn.AgilePart.WebService
- Ascentn.AgileWork.Premier
- Ascentn.Cluster.Share
- Ascentn.Office.Base.Adobe
- Ascentn.Office.Base.Aspose
- Ascentn.SharePoint.Common
- Ascentn.SharePoint.PortalUtil
- Ascentn.SharePoint.WebService
- Ascentn.Workflow.APDocLibHandler
- Ascentn.Workflow.APWP
- Ascentn.Workflow.Data
- Ascentn.Workflow.DBPro
- Ascentn.Workflow.Remoting
- Ascentn.Workflow.Share
- Ascentn.Workflow.SPSAgileParts
- Ascentn.Workflow.WebService
- Ascentn.Workflow.WF8341
- All of Ascentn.Workflow.WF8341.resources
- Ascentn.Workflow.WFBase
- Ascentn.Workflow.WFXML

7.2 Check the .NET Version of the Assembly in the GAC

Assembly Name	Version	Culture	Public Key Token	Processor Architecture
Accessibility	1.0.5000.0		b03f5f7f11d50a3a	
Accessibility			5f7f11d50a3a	MSIL
ActiproSoftware.Shared.Net11	1.0.83.0		36ff2196ab5654b9	
ActiproSoftware.SyntaxEditor.Addons.DotNet,Ne...	4.0.232.0		21a821480e210563	
ActiproSoftware.SyntaxEditor.Addons.Web			21480e210563	
ActiproSoftware.SyntaxEditor.Net11	4.0.232.0		21a821480e210563	

Figure 12: Assemblies

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007

7.3 Check the ASP.NET Version in IIS Manager

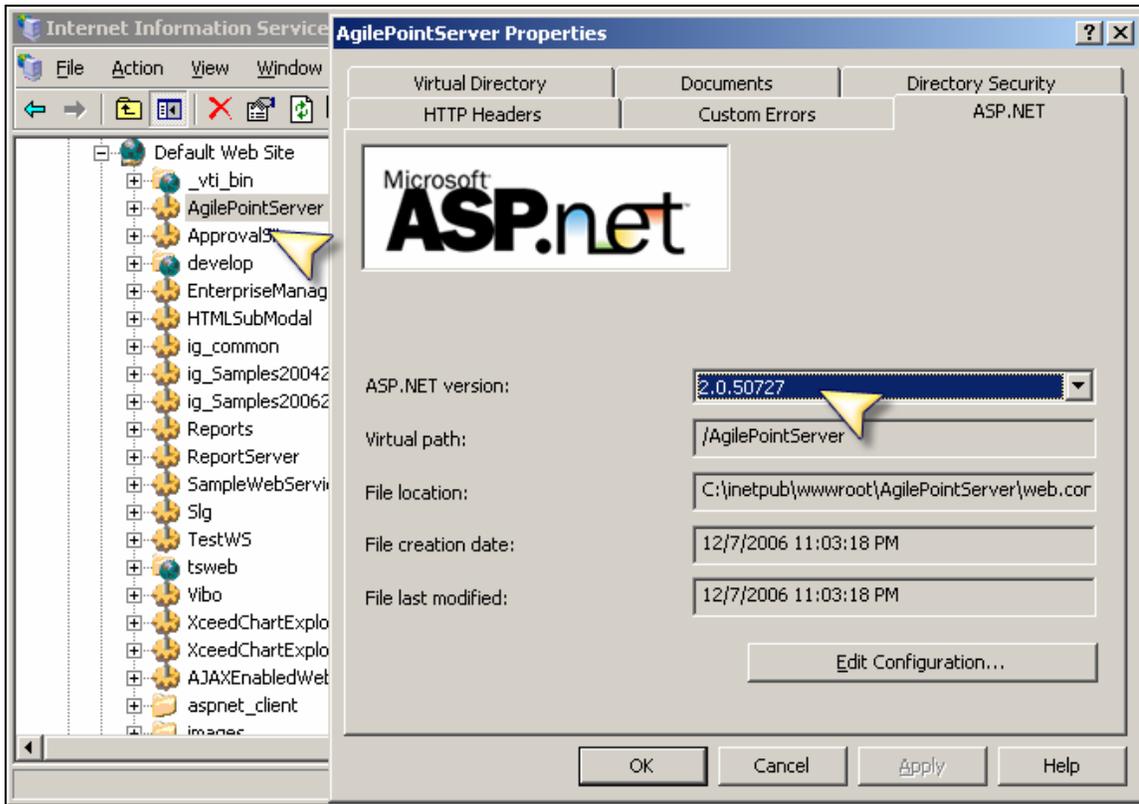


Figure 13: ASP.NET Version

7.4 SharePoint 2007 Reporting Services

The following screen capture shows the Virtual Directory of SQL Report Manager disabled after enabling SharePoint 2007 Reporting Services.

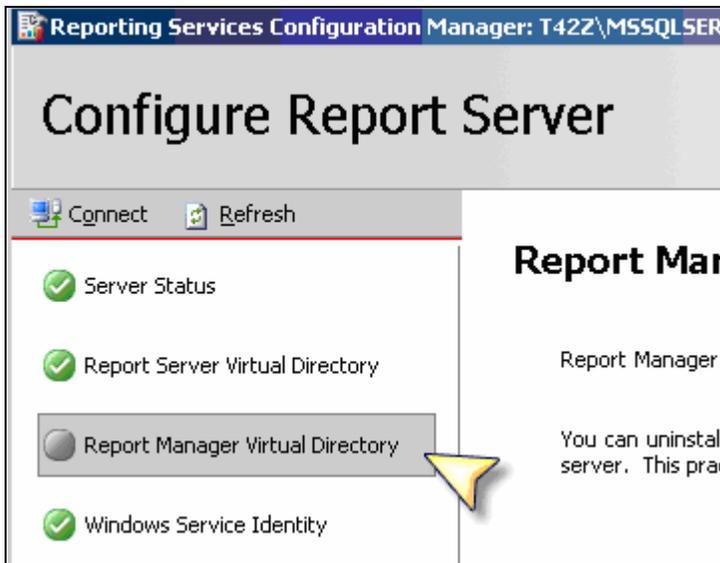


Figure 14: Reporting Services

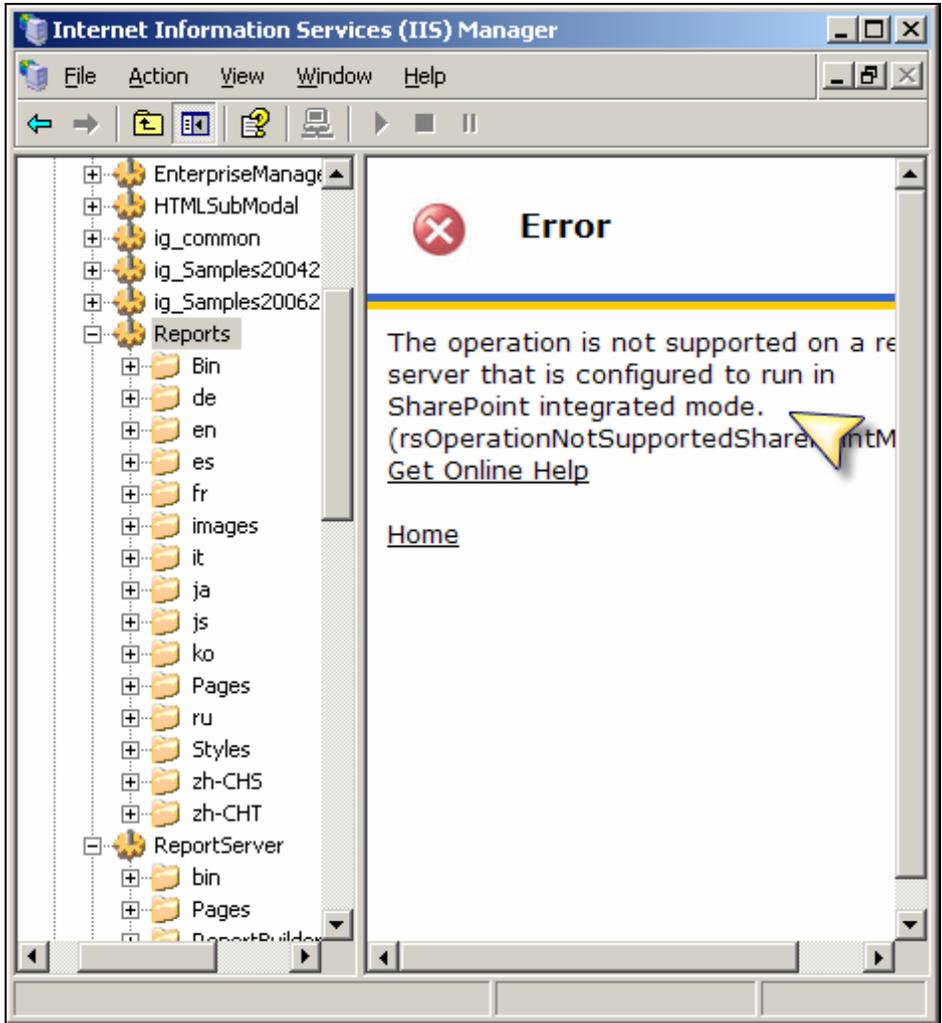


Figure 15: IIS Manager

AgilePoint BPMS Suite	Version 4.0
AgilePoint Upgrade 3.2.x to 4.x Instructions	Date: Jul 3, 2007



Figure 16: SharePoint Central Administration

7.5 Upgrade AgileParts and AgileWorks in Envision

1. Open the process template.
2. Click **File > Extend AgilePoint > Check Upgrades**.

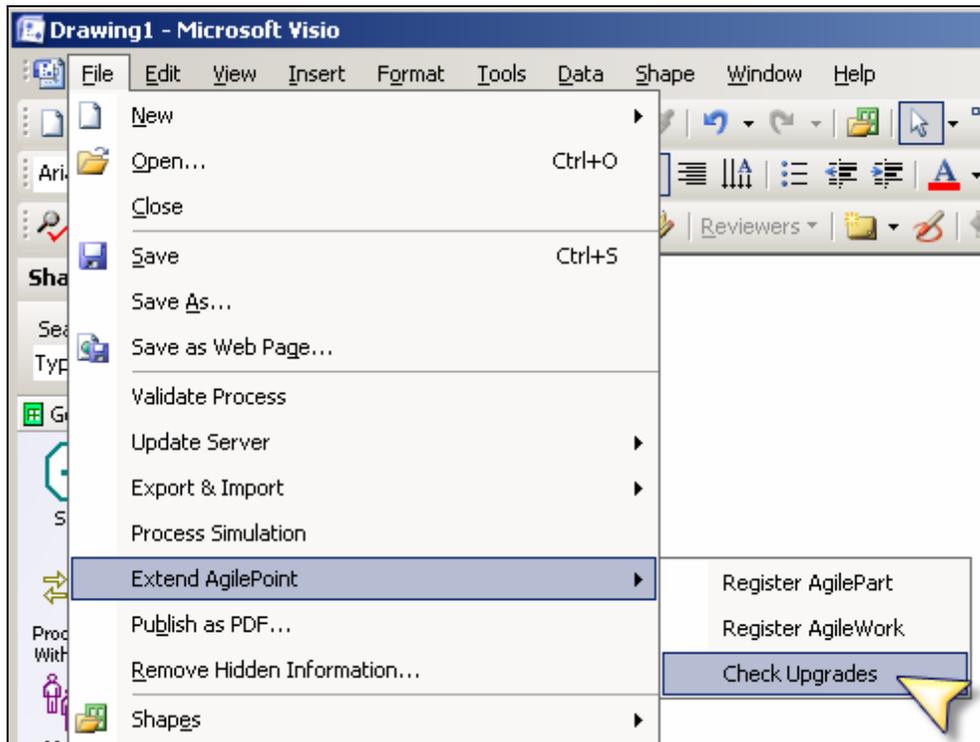


Figure 17: Envision – Check Upgrades

NOTE: You may need to click the **Check for Upgrades** button multiple times until all AgileParts and AgileWorks have been identified for upgrade.